

University of Massachusetts Boston

ScholarWorks at UMass Boston

Office of Community Partnerships Posters

Office of Community Partnerships

4-5-2012

The New England TACE CENTER Provides Technical Assistance & Continuing Education

Cecelia Gandolfo

University of Massachusetts Boston, cecilia.gandolfo@umb.edu

Institute for Community Inclusion, University of Massachusetts Boston

Follow this and additional works at: https://scholarworks.umb.edu/ocp_posters



Part of the [Civic and Community Engagement Commons](#), and the [Disability and Equity in Education Commons](#)

Recommended Citation

Gandolfo, Cecelia and Institute for Community Inclusion, University of Massachusetts Boston, "The New England TACE CENTER Provides Technical Assistance & Continuing Education" (2012). *Office of Community Partnerships Posters*. 22.

https://scholarworks.umb.edu/ocp_posters/22

This Presentation is brought to you for free and open access by the Office of Community Partnerships at ScholarWorks at UMass Boston. It has been accepted for inclusion in Office of Community Partnerships Posters by an authorized administrator of ScholarWorks at UMass Boston. For more information, please contact scholarworks@umb.edu.



The New England TACE CENTER

Provides Technical Assistance & Continuing Education

The Institute for Community Inclusion

(in partnership with Assumption College)



Summary/Abstract

The New England TACE Center provides technical assistance (TA) & continuing education (CE) to the public vocational rehabilitation (VR) system and their partners. This center is part of a national network of 10 TACE Centers.

The New England TACE serves:

- 10 State VR agencies
- 2 Native American VR programs
- VR provider agencies
- Independent living centers
- 1-Stop career centers

Goals

TA & CE is intended to contribute to the:

1. Provision of quality VR services;
2. Effectiveness of the 10 State VR agencies' service delivery; &
3. Quantity & quality of employment outcomes for individuals with disabilities.

Continuing Education (CE)

TACE staff provide CE in various formats to promote best practices leading to better employment outcomes. CE formats include:

In-person workshops/training:

- Case management practices
- Technical writing skills



- Motivational interviewing strategies
- Innovative employment strategies
- Managing for outcomes



- Supervisor training
- Working with specific populations:
 - * Substance abuse issues
 - * Psychiatric disorders

Webinars:

- VR using Stimulus funds
- Using social media with VR clients
- Employment services for people with Asperger's Syndrome & autism spectrum disorders

Continuing Education (CE)

Online training:

Instructor led online training incorporates presentations, video, case studies, fieldwork,

- Professional ethics for VR staff
- Coaching & teaching strategies



- Social Security work incentives
- Job development in a tough economy
- Employment law



Technical Assistance (TA)

Examples of TA/consultation:

- Case management systems
- Providers' staff competencies
- Sr. management team building & communication throughout agency
- Role of the State Rehab Council
- Improving transition services

Peer Technical Assistance (TA)

Peer TA brings communities of practices together to share information & resources.

TACE peer TA examples:

- Transition coordinators
- Ticket to Work coordinators
- BEP coordinators
- Business Network coordinators
- Fiscal managers
- Rehab counselors for the deaf

National Transition Conference College & Careers for Youth w/ Disabilities

This 2012 conference will:

- Provide forum to develop an action agenda;
- Bring together critical transition community partners to exchange innovative ideas & approaches;
- Demonstrate knowledge gained from policy implementation;
- share transition practices & research findings;
- Promote & facilitate the development of networks and relationships.