Diversity in Public Administration and Public Management: Representation and Public Service for a Changing Country

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UMass Boston will host a group of academics and professionals in the fields of diversity and public administration to debate the following topics:

• Should public organizations reflect the diversity of customers they serve?
• Can public services be tailored to diverse populations yet balance equity and effectiveness?
• What sorts of diversity programs ‘work’? Why, and for whom?
• How can we best address these and other emerging 21st century challenges in public administration?

**Partnerships**
- Massachusetts Chapter of the American Society for Public Administration
- Boston Chapter of the National Forum for Black Public Administrators
- Commonwealth Compact*
- Edward J. Collins, Jr. Center for Public Management*
- Department of Public Policy and Public Affairs*

* affiliated with the John W. McCormack Graduate School of Policy and Global Studies

**Approaches**

Public managers and agencies in the U.S. face the challenge of serving communities that differ by race, gender, ethnicity, cultural backgrounds, sexual orientation and other characteristics.

**Join in the Dialogue on April 17**

On Tuesday, April 17 from 5-7:30 p.m., join in conversation with this distinguished panel of speakers:

- Frances Burke, PhD, President Integrity International
- Christine Brenner, Chair, Department of Public Policy and Public Affairs
- Carole Copeland Thomas, PhD, President and CEO C. Thomas & Associates

Moderated by Michael P. Johnson, Associate Professor Department of Public Policy and Public Affairs

Location: Healey Library, 11th floor

**For More Information**

To learn more about this guest lecture, please contact michael.ahn@umb.edu or michael.johnson@umb.edu.

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