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Data Note: WIA Employment Outcomes

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WIA Employment Outcomes

The Workforce Investment Act (WIA) requires One-Stop system partners who provide employment services funded by the U.S. Department of Labor to report data on performance measures. These data include the rate of customers entering employment, their employment retention rate, and their rate of earning a work credential. WIA tracks a number of funding streams for different audiences. This Data Note focuses on adults in the general population and dislocated workers (people who have either recently or will soon be laid off).

Results from five years of data collection show improvement in serving customers with disabilities for both funding streams. From program year (PY) 2000 to 2004, WIA program participants with disabilities showed net increases in entering employment, retaining employment, and earning a credential. Progress was particularly good for earning a credential, where success rates increased over 20% for each group. In most areas, One-Stops were more successful at serving dislocated workers with disabilities than their counterparts from the general population.

Entered Employment Rate: Rate of entry into unsubsidized employment for adults who exit services during the quarter.

Employment Retention Rate: Rate at which customers retain unsubsidized employment six months after entry.

Credential Rate:

Rate of attainment of a recognized credential relating to the achievement of educational skills by participants who enter unsubsidized employment. This may include attainment of a secondary school diploma or its recognized equivalent, or occupational skills.

	Entered Employment (%)		Retained Employment (%)		Earned a Credential (%)	
	General pop.	Dislocated	General pop.	Dislocated	General pop.	Dislocated
PY2000	60.5	67.6	76.6	83.2	37.0	41.8
PY2001	67.4	78.0	78.5	84.1	49.7	60.2
PY2002	66.1	78.5	78.6	86.1	54.5	63.1
PY2003	69.5	77.5	82.3	89.7	55.6	61.5
PY2004	70.3	81.1	83.6	91.0	57.9	66.8

Percentage of Program Participants with Disabilities who Achieved Desired Outcomes

Source: WIA national summaries of performance data, program years 2000 through 2004

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